

# GULAY SYEDA

Toronto, Canada | [gulaysyeda@gmail.com](mailto:gulaysyeda@gmail.com) | (418) 609-1218  
[in/gulay-syeda/](https://in/gulay-syeda/) | [www.gulaysyeda.com](http://www.gulaysyeda.com) (Portfolio)

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## Education

### Master of Design

Sept '22 – Jun '24

OCAD University: Focus: Inclusive Design, UX Research, Accessibility

### B.A. in Communication & Design

Sept '15 – Jun '19

Habib University

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## Professional Experience

### Graphic Artist

Dec '24 – Present

Atlantic Packaging

- Collaborate with cross-functional teams to produce print-ready and digital artwork, resolving technical design issues, and improving production efficiency.
- Conduct pre-flight checks, create mockups, and coordinate with internal teams to ensure accurate and timely design approvals.

### Graphic Designer

Aug '23 – Feb '25

Fully Promoted

- Designed branded promotional materials and created print-ready vector artwork using Adobe Suite.
- Ensured alignment with client goals through mockups and stakeholder collaboration.

### Design Intern

Jan '23 - Apr '23

Intact Insurance (Design Lab)

- Led accessibility benchmarking research across Apple, Google, Microsoft, and IBM to improve Intact's internal design system.
- Co-created accessible design guidelines and testing tools used by multidisciplinary teams (developers, designers, PMs).
- Facilitated co-design workshops with 80+ participants; created journey maps to uncover and address usability challenges.

### Freelance UX/UI Designer

Aug '21 - Dec '21

Habib University

- Redesigned the admissions portal using user-centered design, improving engagement by 14%.
- Streamlined user flows and enhanced information architecture for improved usability and navigation.
- Delivered wireframes and prototypes in Figma, supporting iterative design and stakeholder communication.

### Product Designer

Nov '19 - Jul '21

Habib Bank Limited (HBL)

- Developed app features (Cashback, Top-Up) for mobile banking by collaborating with product and development teams
- Conducted user research, interpreted data, and designed flows that enhanced onboarding and reduced user friction.
- Delivered high-fidelity mockups, visual assets, and design documentation for development handoffs.

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## Skills

**UX & UI Design:** User Flows · Wireframing · Prototyping · Information Architecture · Design Systems · Accessibility (WCAG) · Journey Mapping

**Tools:** Figma · Miro · Adobe Creative Suite (Illustrator, Photoshop, InDesign, After Effects)

**Collaboration:** Cross-Functional Teamwork · Agile Methods · Stakeholder Communication · User Advocacy · Research Facilitation